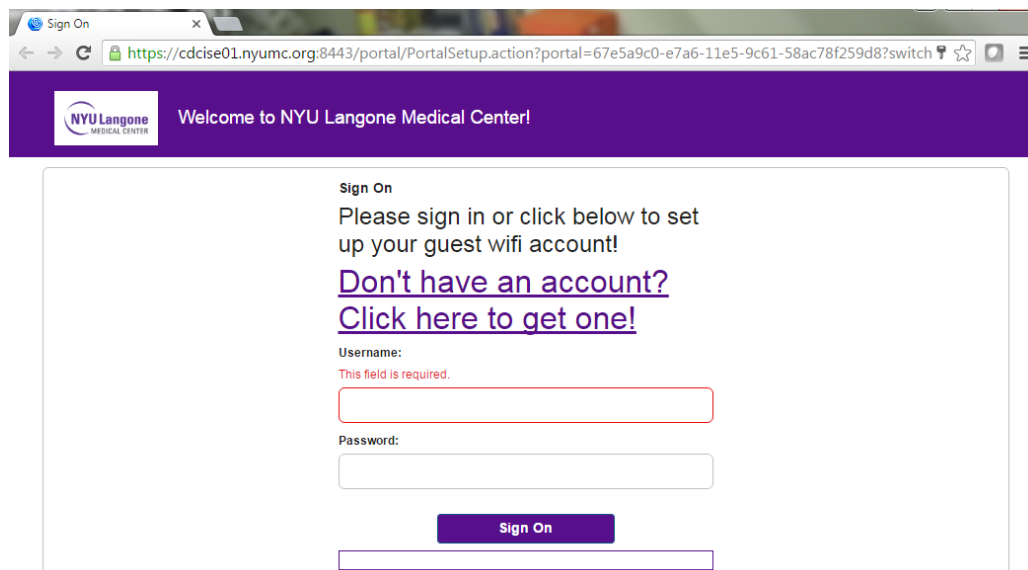


International Attendees - Please stop by the registration desk for a WiFi login and password.

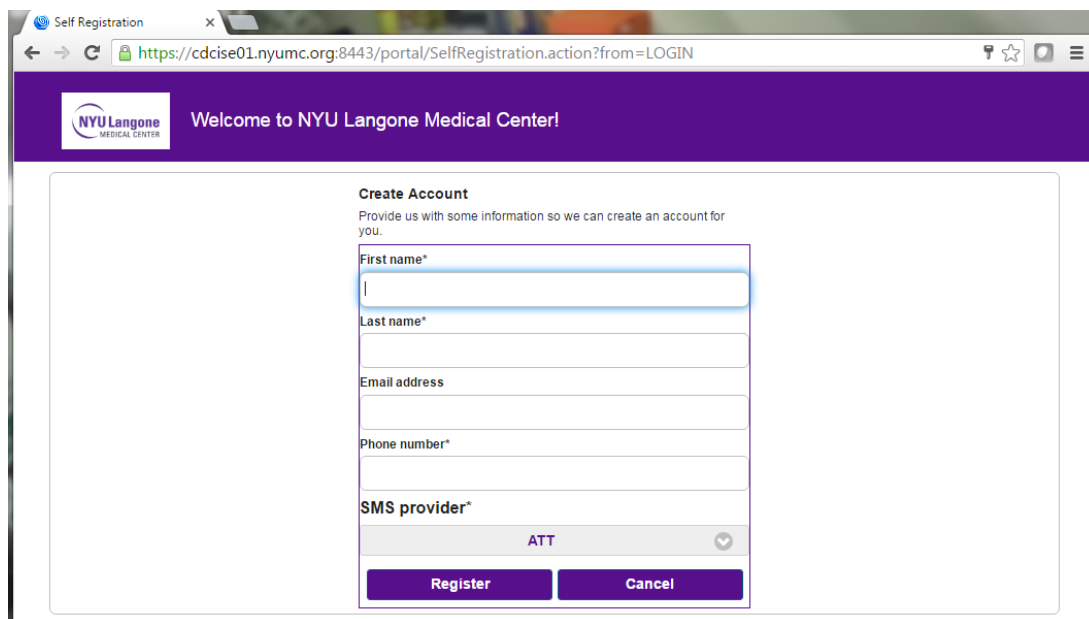
How to access the guest wireless network:

1. On your mobile phone, the user should select the “NYULHguest” SSID to associate with the guest ssid.
 2. If the user is not automatically redirected to the portal registration web page, have the user go to his internet web browser and type in any website url.
 3. This should trigger a redirect to the “NYULHguest” ssid web Portal login/registration page.
- If the registration page doesn't open up automatically, please try to open a browser and try going to google.com or yahoo.com and it should redirect to the registration page



The screenshot shows a web browser window with the URL <https://cdcise01.nyumc.org:8443/portal/PortalSetup.action?portal=67e5a9c0-e7a6-11e5-9c61-58ac78f259d8?switch>. The page has a purple header with the NYU Langone Medical Center logo and the text "Welcome to NYU Langone Medical Center!". Below the header, the page is titled "Sign On" and says "Please sign in or click below to set up your guest wifi account!". There is a link that says "Don't have an account? Click here to get one!". Below this, there are input fields for "Username:" and "Password:". The "Username:" field has a red error message "This field is required." below it. At the bottom, there is a purple "Sign On" button.

4. The user, if an employee, can either enter their NYULHealth Kerberos ID and password combination to login, or else register for a new guest account to login to NYULHguest SSID on this page. (See picture below)



The screenshot shows a web browser window with the URL <https://cdcise01.nyumc.org:8443/portal/SelfRegistration.action?from=LOGIN>. The page has a purple header with the NYU Langone Medical Center logo and the text "Welcome to NYU Langone Medical Center!". Below the header, the page is titled "Create Account" and says "Provide us with some information so we can create an account for you.". There are input fields for "First name*", "Last name*", "Email address", and "Phone number*". Below these, there is a dropdown menu for "SMS provider*" with "ATT" selected. At the bottom, there are two buttons: "Register" and "Cancel".

5. Completely fill out the form presented on this page. Enter your cellphone number and the cellphone's carrier (i.e ATT, Verizon, Sprint. etc.). Please do not enter a landline phone number, as this won't allow you to receive your login credentials via text. A text message containing the username and password to login to "NYULHguest" SSID will be sent to you as a text message to the cellphone number provided, as well as to the email address provided.
6. Once you receive your account credentials, go back to the portal page and enter the username and password combination that was provided to you via the text message and or email in order to login into "NYULHguest" ssid.

Note: If you login successfully, you should now be redirected to the NYULHealth landing page.

7. From here, you can enter any website url to surf the Internet.
8. The guest network is restricted above the employee network; users will not be able to connect to any VPN network or might be blocked to certain website/work due to firewall restrictions. We can't change this or send in a request to change it.
9. If the user is an employee of NYU, make sure they connect to the LMCMobile wireless network instead to access the network/features.

Note: NYULHguest only allows the user to stay logged in for 30 days. They will automatically be logged off the network after that time period and will have to re-register.

If you can't resolve the issue, send the incident to the deskside team for assistance.

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